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The TMA Group—Our Job is Getting You to Yours



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Brainstorming Session Held

On Saturday morning, Sept. 23 several van drivers and riders joined TMA staff members to discuss ways to enhance The TMA's vanpool program. Many great suggestions were bought up for discussion...one of which was the development of this e-newsletter. Stay tuned for more details!

Van Voices is a publication of The TMA Group.

For more information about our services and programs, contact us: (615) 790-4005

The TMA Group

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Introducing: The TMA Vancentives Rewards Program

The Vancentives Reward Program is The TMA Group's way to recognize and thank vanpool drivers and riders for their efforts in implementing and maintaining The TMA Group's vanpool program.

The Vancentives Rewards Program is simple, with three ways to reap rewards:

- New Vanpooler Reward – become a new full-time vanpool rider* and receive a \$25 voucher toward your monthly fare for six months. (*A new full-time vanpool rider is someone who has not participated in a

TMA or RTA van in the past three months, rides a minimum of three days a week and pays a full monthly fare).

- Recruiter Reward – recruit a new vanpool rider and receive a \$25 gift card. The new rider must participate in the program a minimum of 3 months and be a full-time rider. Gift card will be rewarded at the end of three months participation as a rider.

- Driver Reward – become a full-time primary vanpool driver and receive a \$100 gift card. Gift card will be rewarded at the end of six months participation as a primary driver.

Eligibility is open to individuals: who want to save time and money by joining a vanpool or those currently enrolled as participants of The TMA Group and RTA vanpool program.



For more information, contact MiMi Lee at The TMA Group, 615.790.4005 or mimi@tmagroup.org

Welcome to Van Voices

Welcome to the premiere issue of the "Van Voices" monthly e-newsletter. As with all of our programs, our goal is to provide you with tools of informa-



tion and resources to improve your work commute. Share this e-newsletter with all riders in your van; also, share this newsletter with anyone who may be interested in participating in The TMA Group's vanpool program.

The TMA Group is a public-private partnership committed to providing environmentally friendly, affordable, reliable, and safe mobility options for Middle Tennesseans.

Vanpools — Up close and personal

The TMA Group has vanpools serving nine area Middle Tennessee counties. We want to spotlight participants who year after year play a key role in the success of The TMA Group's Vanpool Program

"I have been driving or riding vanpools for 18 of the 21 years that I have been working in Nashville. The last (6) years I have been driving a TMA van. Vanpools have proven to be for me a way of saving wear and tear on my vehicles and also saves me gas. Without the vanpool it

would have been too costly to drive back and forth to Nashville to work. As a rider I enjoyed being able to relax and maybe sleep a little bit or read a newspaper on the way in to work. As a driver it is still the most convenient and economical way to go.

For anyone looking to find an affordable and convenient means of getting to and from work on a daily basis a vanpool is the way to go. On a vanpool someone else does the driving. All you have to do is sit back and relax. You don't have to

worry about the cost of using your personal vehicle. In bad weather you don't have to worry about how you are going to get to work. The vanpool driver takes care of that. There is no better way to get to and from work. It is simple and affordable. Just like the old Greyhound Bus slogan of "Leave the driving to us." It is the same for vanpools. Well run vanpools are always full and have minimal turnover. TMA to me has the best of all that I have driven; and I have driven several."



Phil Page
Director,
TN Dept. of General Services Postal
Services Division

We want to spotlight our vanpool riders and drivers. If you would like to share your story, let us know! Send your information to:

mimi@tmagroup.org

Simple Energy Saving Tips



The leaves and temperatures falling. To keep your energy cost from rising, here are some simple tips to save energy and your money:

- Turn your thermostat down when leaving the house for the day or ex-

tended periods of time.

- Make sure your water heater is in good condition and keep the water temperature between 115–120 degrees.
- Limit your time spent in the shower to cut down on hot water usage.

- Replace or clean air unit filters monthly.
- Turn off the lights when you leave the room.
- Shut the doors to rooms you don't use on a regular basis.
- Use compact fluorescent light bulbs.

AVAILABLE VAN SEATS

Let us know if you have van seats available on your van. Our latest information shows seats available on vans:

- +Fairview to Nashville
- +Franklin to Nashville
- +Murfreesboro to Nashville

CALL US FOR DETAILS



Insurance News

You will be receiving new insurance information by the end of the month. The TMA Group has contracted with National Indemnity Insurance Company.

IN CASE OF AN ACCIDENT

1. Stop immediately
2. Remain calm
3. Protect the scene — be sure to activate flashers
4. Avoid a second accident if your vehicle is in danger, move it
5. Get assistance — call the police, rescue units and your company
6. Assist the injured if you are qualified.
7. If possible, photograph the scene and vehicles.
8. Complete your accident scene work sheet.
9. Do not make any statements to anyone or sign anything.
10. Provide only the police with: your name, address & driver's license number, your company's name, address and operating authority number.



REPORT CLAIMS IMMEDIATELY TO:

Synaxis Polk & Sullivan
615-385-8341 (Kay Biggs)
-and-
MiMi Lee 615-790-4005 or
After Hours: 615-517-6321

Policy #74APN352560